

BOOKING FORM 2013-14



To join one of our trips, please complete this form and send it to your nearest Highland Excursions office or your local travel agent, together with a non-refundable deposit of \$400 per person (per trip) or 25% per person for Antarctic, Arctic and Russian Far East tours (or USD\$1500 on the Polar Pioneer or the Ushuaia). On receipt of the form, we will send you a confirmation kit covering all aspects of your selected adventure(s). Please check the specific trip notes on our website regarding varied deposit amounts or final payment deadlines.

PARTICIPANT 1 DETAILS BELOW TO BE PROVIDED AS IT APPEARS IN YOUR PASSPORT

TITLE: MR MRS MISS MS DR OTHER
SURNAME: _____
FIRST NAME: _____
ADDRESS: _____
SUBURB/CITY: _____ STATE: _____ POSTCODE: _____
TEL: (MOB) _____ (LAND) () _____
EMAIL: _____ OCCUPATION: _____
DATE OF BIRTH: (DD/MM/YR) ____ / ____ / ____ HEIGHT (IN CM): _____
DO YOU HAVE A PRE-EXISTING MEDICAL CONDITION? YES NO
IF YES, PLEASE PROVIDE DETAILS _____
DO YOU HAVE SPECIAL DIETARY REQUIREMENTS? YES NO
IF YES, PLEASE PROVIDE DETAILS: _____
EMERGENCY CONTACT: _____ RELATIONSHIP: _____
MOBILE: _____ EMAIL: _____

PARTICIPANT 2 DETAILS BELOW TO BE PROVIDED AS IT APPEARS IN YOUR PASSPORT

TITLE: MR MRS MISS MS DR OTHER
SURNAME: _____
FIRST NAME: _____
ADDRESS: _____
SUBURB/CITY: _____ STATE: _____ POSTCODE: _____
TEL: (MOB) _____ (LAND) () _____
EMAIL: _____ OCCUPATION: _____
DATE OF BIRTH: (DD/MM/YR) ____ / ____ / ____ HEIGHT (IN CM): _____
DO YOU HAVE A PRE-EXISTING MEDICAL CONDITION? YES NO
IF YES, PLEASE PROVIDE DETAILS _____
DO YOU HAVE SPECIAL DIETARY REQUIREMENTS? YES NO
IF YES, PLEASE PROVIDE DETAILS: _____
EMERGENCY CONTACT: _____ RELATIONSHIP: _____
MOBILE: _____ EMAIL: _____

PASSPORT DETAILS – optional, not required at time of booking

NATIONALITY: _____
PASSPORT NUMBER: _____
DATE OF ISSUE: (DD/MM/YR) ____ / ____ / ____ EXPIRY DATE: ____ / ____ / ____

PASSPORT DETAILS – optional, not required at time of booking

NATIONALITY: _____
PASSPORT NUMBER: _____
DATE OF ISSUE: (DD/MM/YR) ____ / ____ / ____ EXPIRY DATE: ____ / ____ / ____

TRIPS SELECTED

TRIP NAME: _____ DEPARTURE DATE: ____ / ____ / ____ ALTERNATIVE DATE: ____ / ____ / ____
TRIP NAME: _____ DEPARTURE DATE: ____ / ____ / ____ ALTERNATIVE DATE: ____ / ____ / ____
DO YOU REQUIRE FLIGHTS? NO YES IF YES, BUSINESS ECONOMY OTHER FROM/TO [CITY] _____
FREQUENT FLYER NUMBER & AIRLINE: _____ SEATING PREFERENCE: _____
ROOM PREFERENCE (IF BOOKING FOR TWO): TWIN BEDS: DOUBLE BEDS: ADDITIONAL ARRANGEMENTS OR EXTENSIONS IF REQUIRED: _____

RESPONSIBLE TRAVEL – CARBON OFFSET

I would like to offset 1 tonne of carbon produced by my air travel (approx. AUD \$17.00):
 YES NO NOTE: If you decide to offset a portion of your flight this will appear on your Tax Invoice.

WOULD YOU LIKE TO RECEIVE YOUR DEPARTURE INFORMATION AND TRAVEL DOCUMENT BY: OPTION 1: EMAIL OR OPTION 2: NORMAL POST

HAVE YOU TRAVELLED WITH US BEFORE? YES NO WHERE DID YOU HEAR ABOUT US? _____

IN SIGNING THIS BOOKING FORM, I ACKNOWLEDGE THAT I HAVE READ, UNDERSTOOD AND ACCEPT THE CONDITIONS OF CONTRACT ACCOMPANYING THIS BOOKING AND THE OBLIGATIONS SET OUT IN THE CONDITIONS, PARTICULARLY THOSE RELATING TO THE RELEASE AND WAIVER OF LIABILITY [CONDITION 19], IF AGED UNDER 18, THIS FORM REQUIRES THE SIGNATURE OF YOUR PARENT OR LEGAL GUARDIAN.

PARTICIPANT 1:
SIGNED: _____ DATE: ____ / ____ / ____

PARTICIPANT 2:
SIGNED: _____ DATE: ____ / ____ / ____

CREDIT CARD DETAILS – PARTICIPANT 1

VISA MASTERCARD AMEX CHEQUE
CARDHOLDERS NUMBER: _____
EXPIRY DATE: ____ / ____ SIGNATURE: _____
CARDHOLDERS NAME: _____ AMOUNT: _____

CREDIT CARD DETAILS – PARTICIPANT 2

VISA MASTERCARD AMEX CHEQUE
CARDHOLDERS NUMBER: _____
EXPIRY DATE: ____ / ____ SIGNATURE: _____
CARDHOLDERS NAME: _____ AMOUNT: _____

SEND YOUR BOOKING FORM TO:

If online, please [click here](#) for contact details to email, mail or fax this form. Contact details are also on the back of our brochures.
Highlandoutdoors.com

AGENT'S STAM

Please read carefully these terms and conditions of contract. In completing and submitting the Booking Form, you agree to be bound by these conditions which constitute the agreement between Australian Highland Excursions Pty Ltd ACN 001 424 568 (Highland Excursions) and you. No purported variation of these conditions will be effective unless in writing and signed by a person so authorised by Highland Excursions.

In these terms and conditions reference to "Highland Excursions representatives" means tour leaders and staff of Highland Excursions and its officers, employees, agents, licensees, guides and other third parties and representatives and the land management authorities in each country in which the tour is conducted, or any of them.

1. How to Book

To reserve your place on one of the tours, you should complete the Booking Form and send it, along with a non-refundable deposit of \$400 per person per trip or, 25% per person for Antarctic, Arctic and Russian Far East tours (or USD\$1500 on the Polar Pioneer or the Ushuaia) to your nearest Highland Excursions office, or to your travel agent. Some trips require a non-refundable additional deposit or insurance payment for a permit. In these instances refer to the individual trip notes for details.

2. Payment

The prices quoted in this brochure or on worldexpeditions.com are for payment by cash, cheque, money order or credit charge (the latter subject to surcharge). Trip prices are subject to minimum numbers. A supplement may apply for trips below minimum numbers. The balance of the tour price is payable to Highland Excursions 70 days prior to departure, (90 days for self drive 4WD trips in Africa) or 100 days prior to departure for Antarctic, Arctic and Russian Far East tours. Prices are quoted in Australian dollars (unless otherwise specified) and all payments must be made in Australian dollars with the exception of Antarctic, Arctic and Russian Far East tours, which are quoted and payable in US dollars. If payment of the balance of the tour price is not received by Highland Excursions by the required time you will be taken as having cancelled the tour and cancellation charges in accordance with condition 4 will apply.

3. Amendments/Transfers/Cancellations

AMENDMENTS: If you wish to make amendments to your tour arrangements, you must notify Highland Excursions in writing. Each amendment to your tour arrangements will incur a \$50 administration fee and you will be liable for any increase in airfares or operational expenses occasioned by the amendment. All administration fees must be paid before departure.

TRANSFERS: If you wish to transfer from one tour to another, you must notify World Expeditions in writing. Once Highland Excursions receives your notice the transfer will take effect subject to the following. Transfers may only be made to another tour to commence within 12 months of your original departure date and the following transfer charges will apply:

- If your notice is received more than 70 days prior to your original departure date (or 90 days for self drive 4WD trips in Africa), a \$100 transfer fee will apply. In addition, any increase in airfares or operational services will be payable by you; or
- If your notice is received within 70 days prior to your original departure date or within 90 days for self drive 4WD trips in Africa, 50% of your original tour price will be forfeited provided your notice is received at least 35 days prior to your original date (or 45 days for self drive 4WD trips in Africa), otherwise 100% of your tour price will be forfeited.

For Antarctic, Arctic and Russian Far East tours transfers will not be allowed unless received in writing by Highland Excursions, not less than 120 days prior to the departure date of the original tour. Transfers will only be accepted if you are transferring to another Antarctic, Arctic or Russian Far East tour that departs in the same season. If the transfer is agreed to by Highland Excursions, a fee of USD\$500 per person will apply to Antarctic, Arctic or Russian Far East tours unless your request for transfer is made within 100 days in which case the cancellation penalties listed below will apply.

Note: Any requested amendment to tour arrangements or transfer from one tour to another is subject to availability and the agreement in writing of Highland Excursions, however, the transfer of a trip from one person to another is not permitted.

4. Cancellations (excluding Antarctic, Arctic & Russian Far East Tours)

If you wish to cancel your tour, you must notify Highland Excursions in writing. Once Highland Excursions receives your notice, cancellation will take effect subject to the following:

- If cancellation takes place more than 70 days prior to your departure date, or more than 90 days for self drive 4WD trips in Africa, your full deposit will be forfeited.
- If cancellation takes place between 70 & 35 days prior to your departure date or between 90 & 45 days for self drive 4WD trips in Africa, 50% of the tour price will be forfeited.
- If cancellation takes place less than 35 days prior to your departure date or less than 45 days for self drive 4WD trips in Africa, 100% of the tour price will be forfeited.

For Antarctic, Arctic and Russian Far East tours:

- If cancellation takes place more than 100 days prior to your departure date, you will forfeit the full deposit amount.
- If cancellation takes place less than 100 days prior to your departure date you will be required to pay the full cost of the tour.

The tour price is quoted as a package. No partial refunds or credit will be given for services not used. Any amount forfeited, which has not then been paid to Highland Excursions by you, may be recovered from you by Highland Excursions as a debt due and payable.

5. Health & Fitness Requirements

You must be in good health and physical condition and are strongly advised to follow our pre departure fitness training recommendations, where necessary. For many of our tours you will be required to submit a medical questionnaire completed by you or your doctor as proof that you are fit enough to participate in the tour. If you have booked a tour graded 1-4 the only time that a medical questionnaire will be required by your doctor is where you have a pre existing medical condition, are over 70 years of age or are participating on a Polar Cruise. This will be sent to you upon booking and you will be required to return the form completed and signed by your doctor 70 days prior to departure or 100 days for Polar Cruises. If you have booked for a tour graded 5-7 you will be sent a medical form upon booking and can complete this yourself and return to us 70 days prior to departure, unless you have a pre existing medical condition or are over 70 years of age in which case you must have your doctor complete and sign before returning it to us. If you have booked a tour graded 8 or 10 you will be required to have your doctor complete and sign your medical questionnaire and return to us 70 days prior to departure. If you suffer from severe muscular, chest heart or bronchial disorders, or if you are a severe asthmatic, or have high blood pressure, you are strongly advised against participating. Tours take place in remote areas where there is little or no access to normal medical services or hospital facilities for serious problems. Evacuation, where necessary, can be prolonged, difficult and expensive. Medical and evacuation expenses will be your responsibility. While we do not discriminate by age, due to the extreme nature of our mountaineering trips we strongly discourage participants over 60 years of age. Highland Excursions reserves the right in its absolute discretion to refuse a participant the right to participate in a tour on medical or fitness grounds.

6. Medical Disclosure

You declare and warrant that

- you are in good health and mental and physical fitness at the time of booking this tour;
- you have disclosed to Highland Excursions every matter concerning your health and mental and physical fitness of which you are aware, or ought reasonably be expected to know, that is relevant to Highland Excursions' decision to permit you to go on the adventure tour;

and affect Highland Excursions' decision to permit you to go on the adventure tour, you will notify Highland Excursions in writing of any such adverse change.

- Highland Excursions are permitted to disclose medical information to our consultant doctor.
- Highland Excursions' consultant doctor may exclude you from a tour if he/she deems it necessary. You acknowledge that the obligation to disclose under this condition continues from the time of booking the tour through to departure and extends for the duration of the tour.

If you fail to comply with the duty of disclosure in this condition and if Highland Excursions would not have permitted you to undertake the tour, or continue participation of the tour, had you made full disclosure under this condition, Highland Excursions will not be liable, except to the minimum extent required by law, for personal injury, death or property damage or loss incurred by you.

7. Tour Leaders

Highland Excursions reserves the right to cancel any tour prior to departure. In this condition, "tour leader" includes both the nominated tour leader and any other nominated person given at any time the task of leading or supervising any aspect of the tour.

- Highland Excursions tour leaders take their responsibilities seriously and if for any reason a tour leader believes, in his or her absolute discretion, that you should not participate in the tour, before your departure, even if you pass your medical, he/she may exclude you from the tour. In this event, but subject to condition 5, you will be offered the option of taking another tour considered suitable for you or a full refund. If for any reason during a tour the tour leader considers you should not participate further due to you committing an illegal act, or in the opinion of the nominated tour leader, your behaviour is causing or is likely to cause danger, distress or annoyance to others, or your fitness or health is inadequate, he or she may direct you not to continue and you must follow the nominated tour leader's instructions. In this case you will not be entitled to any refund. Travel insurance may compensate you depending on the circumstances.

- Highland Excursions reserves the right to change, at any time, the tour leader of any tour. If that happens, Highland Excursions will try to ensure that the alternative tour leader has expertise commensurate with that of the tour leader. Any such change by Highland Excursions will not give rise to any right on your part to cancel the tour or claim any expenses, loss or damage which may be suffered.

8. Cancellation due to tour booking numbers

Highland Excursions reserves the right to cancel any tour prior to departure in the event that there are too few people booked on a tour in which case you will be given a full refund of the tour price paid by you. You will not be entitled to claim any additional amounts or seek any compensation for any injury, loss, expenses or damage (either direct or consequential) or for any loss of time or inconvenience which may result from such cancellation (including but not limited to visa, passport and vaccination charges, or departure, gear purchases, airport and airline taxes).

9. Route changes, Postponement, Cancellation or Delay

Highland Excursions reserves the right to:

- cancel or modify any routes within the tour or objectives set out in the itinerary; or
- substitute different or equivalent routes within the tour in place of cancelled or modified routes; or
- postpone, cancel or delay (either in relation to the departure or arrival times or the duration of the tour) any such aspect of the tour if, in the absolute discretion of Highland Excursions, it is necessary to do so due to inclement weather, snow or icy conditions or conditions that are otherwise likely to be hazardous or dangerous or due to any other adverse or threatening conditions whether political or military or terrorist or otherwise or if, in the absolute discretion of Highland Excursions, there is a likelihood of any such event occurring which may impact upon the safety of the participants, or if an act or omission of a third party prevents the tour or the aspect of the tour being undertaken in accordance with your booking or for any other reason considered necessary by Highland Excursions. In the event of any change, modification, cancellation postponement or delay under this condition, you acknowledge that you will have no right of refund of the tour price (whether in whole or in part) and no right to claim compensation for any injury, loss or damage or other additional expenses incurred by virtue of the change, modification, cancellation postponement or delay.

Highland Excursions also reserves, in its absolute discretion, the right to cancel any tour due to any government travel warning or advice, or any change in such warning or advice. In this event, condition 4 applies as if you had transferred or cancelled the tour at the date that Highland Excursions cancelled the tour due to the governmental travel warning or advice. Travel insurance may compensate you depending on the circumstances.

10. Itineraries and brochures

Itineraries and other details are published in good faith as statements of intention only and reasonable changes in the itinerary and related items may be made where deemed necessary or advisable by Highland Excursions. The information contained in Highland Excursions' brochures, itineraries, and internet site is, to the best of Highland Excursions' belief, correct at the date of publishing.

11. Insurance

Personal travel insurance is not included in the tour price. It is a condition of booking a tour with Highland Excursions, and your responsibility to ensure that you are adequately insured for the full duration of the tour in respect of illness, injury, death, loss of baggage and personal items and cancellation and curtailment. You must provide evidence to Highland Excursions that you have obtained personal travel insurance. You must ensure that your personal travel insurance covers all of the activities you expect to participate in.

12. Proof of citizenship or information required to travel

It is your responsibility to obtain proper identification or proof of citizenship as required by the authorities of the destination to which you are travelling. You will not be entitled to a refund if you are denied boarding or entry on any basis, including without limitation, improper documentation or failure to provide information. It is recommended that your passport is valid for six months beyond the date of your return home to your home country.

13. Airlines and other transport providers

Any material published by Highland Excursions, the Booking Form and these conditions of contract are not issued on behalf of, and do not commit any airline whose services are used or proposed to be used in the course of the tour. In the event that an airline's proposed travel or fare schedule is amended or cancelled, such amendment or cancellation will not be considered a cancellation of the tour by Highland Excursions. Any flights or other transport forming part of the tour arrangements are subject to the conditions of the carrying airline or other transport entity, which in most cases limits the airlines' or other transport entity's liability to passengers in accordance with applicable international law and conventions.

14. Tour Prices

Package prices are based on ground costs, fuel prices, airfares, exchange rates and assumptions made at the time of printing the brochure. Highland Excursions tries its utmost not to increase tour prices, however sometimes increases are outside its control. The most current prices will be listed at worldexpeditions.com so visit the website before booking. Highland Excursions reserves the right to amend tour prices without notice at any time before and including the departure date. Amendments may be necessitated for many reasons including, but not limited to, exchange rate fluctuations, increased fuel costs, airfares, airport charges, increases in ground operator service fees, or the need to engage alternative air or ground operators. Any increase in tour prices must be paid prior to the departure date.

15. Exclusions from tour price

Without limitation, the following items are excluded from the tour price:

- visa, passport and vaccination charges;
 - departure, airport and airline taxes and on some tours internal domestic flights;
 - extra meals, transport costs, accommodation costs, or other expenses not included in the itinerary; laundry, postage, personal clothing, medical expenses & items of a personal nature; emergency evacuation and/or emergency search charges;
 - additional expenses caused by delay, accidents or disruption of planned itineraries;
 - tips, onboard beverages and excess baggage charges.
- Refer to our tour notes for full details.

16. Force Majeure

If Highland Excursions is prevented (directly or indirectly) from performing any of its obligations under this agreement by reason of act of God, strikes, trade disputes, fire, breakdowns, interruption of transport, government or political action, acts of war or terrorism, acts or omissions of a third party or for any other cause whatsoever outside Highland Excursions' reasonable control, Highland Excursions will be under no liability whatsoever to you and may, at its option, by written notice to you either cancel the tour or take any other action as specified in condition 9.

17. Assumption of risk

You acknowledge and agree that:

- by the very nature of adventure travel and trekking holidays, they are more challenging and demanding with a commensurately higher level of risk compared with conventional holidays, and involve potential exposure to injury and possibly death;
- in the countries and regions in which adventure travel is undertaken, standards of accommodation, transport, health care, hygiene, safety and service provision generally are often not as high as those standards in your country of residence and may require flexibility and patience on your part;
- the additional dangers and risks associated with adventure travel may include difficult and dangerous terrain; high altitude; extremes of weather, including sudden and unexpected changes; political instability; remoteness from normal medical services and from communications; and evacuation difficulties in the event of illness or injury;
- the enjoyment and excitement of adventure travel is derived in part from the inherent dangers and risks associated with adventure travel and that those inherent dangers and risks are a reason why you wish to undertake the adventure tour, and
- you have submitted your booking for the tour after giving due consideration of relevant travel information including, without limitation, any relevant information or advice given by the governments of Australia, New Zealand and Canada, the British Foreign Office and US Department of State and that it is your responsibility to acquaint yourself with that information or advice.

For the above reasons you therefore accept the inherent and increased dangers and risks associated with the proposed adventure tour and the accompanying risk of injury, death or property damage or loss.

18. No Liability

You acknowledge and agree that:

- where Highland Excursions acts as a booking agent for third-party tour operators it accepts no liability for the acts or omissions of those third-party tour operators and does not authorise any suppliers including hotel management to promise refunds on our behalf; and
- operational control of the tour may be in the hands of a third party and that your right of action in regard to any shortcomings of that third party's performance is against the third party and not against Highland Excursions; and
- Highland Excursions will not be liable for any breach of any law by any person with whom you travel on the tour; and
- you may not rely on any representations concerning the tour made by Highland Excursions which are not contained in these conditions.

19. Release and discharge from all claims

To the extent permitted by law, by accepting the additional inherent dangers and risks associated with the tour, you release, waive and discharge all Highland Excursions representatives from all claims, actions or losses for personal injury or death, property damage, loss of services, loss of profits, consequential, exemplary, indirect or punitive damages or otherwise which may arise

- out of or occur during your travel in connection with the tour or any activities conducted in conjunction with the tour unless caused by the reckless conduct of Highland Excursions representatives; or
- in connection with any optional activities which you may undertake during the course of your tour but which do not comprise part of your tour itinerary and you accept that any assistance given to you by Highland Excursions representatives in arranging such optional activities will not render the Highland Excursions representatives liable to you in any way.

20. Australian Consumer Law

Under the Australian Consumer Law, statutory guarantees apply to the supply of recreational services of the kind offered by these terms and conditions. "Recreational services" is defined as including activities that involve a significant degree of physical exertion or risk undertaken for the purposes of recreation, enjoyment or leisure. These guarantees mean that Highland Excursions, as the supplier, is required to ensure that the recreational services it supplies to you are rendered with due care and skill and are fit for their intended purpose.

Under the Australian Consumer Law, Highland Excursions, as supplier, is entitled to ask you to agree that these statutory guarantees will not apply to you. If you sign this form you will be agreeing that your rights under this agreement, if you are killed or injured because the services provided were not rendered in accordance with these statutory guarantees, are excluded, restricted or modified in the way set out in this condition.

To the extent permitted by law, you hereby exclude, release and forever discharge all Highland Excursions representatives from all liability for any and all claims, loss, damage, cost or expense arising from your death or your suffering physical or mental injury or any other condition, occurrence, activity, form of behaviour, course of conduct or state of affairs as specified in section 139A of the Competition and Consumer Act 2010 (except in the case of liability arising from the reckless conduct on the part of the Highland Excursions representatives) and connected with your participation in the recreational services which comprise the tour.

21. Privacy

You permit Highland Excursions to collect personal information from you, or from your medical practitioner, regarding your health and medical condition. You acknowledge that this personal information may be disclosed to Highland Excursions representatives in order to ensure your safety and well being but will not be used by them for any other purpose.

22. Waiver

A party will not be deemed to have waived any of its rights or remedies under these conditions or at law by allowing any time or indulgence or by not exercising any right or remedy arising out of any default by the other party.

23. Severance of conditions

If any part of a condition is illegal, unenforceable or invalid, it is to be treated as removed from the conditions, however, the remainder of the conditions are not altered.

24. Jurisdiction

This agreement and the rights and obligations of the parties will be construed and take effect in accordance with and be governed by the laws of:

- Victoria, in the case the booking is made in the state of Victoria, or
- NSW, in the case the booking is made elsewhere in Australia.